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### **City Facilities & Phone Numbers**

Emergency - Police, Fire, Medica	l 9-1-1
Police Non-Emergency	614-459-2800
Fire Non-Emergency	614-451-9700
Public Service - after hours issues	614-459-2800
Amelita Mirolo Barn	614-583-5330
4395 Carriage Hill Lane	www.amelitamirolobarn.com
<b>Fire Station 71</b> 2095 Arlington Avenue	614-583-5100
<b>Fire Station 72 - Administratio</b> 3861 Reed Road	on 614-583-5100
Municipal Services Center 3600 Tremont Road Hours: Monday-Friday, 8 am-5 pm	614-583-5000
City Attorney's Office	614-583-5020
City Clerk's Office	614-583-5030
City Manager's Office	614-583-5040
Clerk of Court - Mayor's Court	614-583-5060
Community Development	614-583-5070
Concourse Gallery	614-583-5300
Finance	614-583-5291
Parks & Recreation	614-583-5300
Police - Administration	614-583-5150
Property Maintenance	614-583-5070
Utility Billing Solid waste, sewer & stormwater, neig	614-583-5291 ghborhood lights
Pools & Tennis Devon Pool	614-583-5464

Public Service Center	614-583-5350
Tremont Pool 2850 Tremont Road	614-583-5463
Reed Road Water Park 2000 Hastings Lane	614-583-5462
Northam Tennis Courts 2070 Northam Road	614-583-5461
Pools & Tennis Devon Pool 2070 South Mallway Drive	614-583-5464

Tremont Pool 2850 Tremont Road	614-583-5463
<b>Public Service Center</b> 4100 Roberts Road Hours: Monday-Friday, 7 am-4:30 pm	614-583-5350
Electrical Streetlights, traffic signals, etc.	614-583-5350
Engineering	614-583-5360
Parks & Forestry Street trees, parks, sidewalk maintenance, etc.	614-583-5340
Public Works Leaf collection, snow removal, potholes, food w	614-583-5350 aste
Sewer & Stormwater	614-583-5350
Solid Waste Services	614-583-5370

614-583-5320

1745 Kiugeview Koau	
Hours: Monday-Friday, 8 am-4 pm	

Trash collection, bulk Items, recycling

**Senior Center** 

Useful Community Numbers		
Board of Elections (Franklin County)	614-525-3100	
Call Before You Dig	811 / 1-800-362-2764	
Capital Area Humane Society	614-777-7387	
Columbus 311 Call Center	311 / 614-645-3111	
Franklin County Animal Control	614-525-3400	
Health Department - Columbus Franklin County Public Health	614-645-7417 614-525-3160	
Post Office - Grandview Avenue Henderson Road Riverside Drive	614-488-2590 614-451-1483 614-451-2302	
SCRAM! Wildlife Control	614-763-0696	
Social Security Administration	1-800-772-1213	
Solid Waster Authority of Central Ohio	614-871-5100	
ThisWeek UA News	740-888-6000	
Tri-Village Chamber Partnership	614-486-0196	
UA Commission on Aging	614-583-5326	
UA Community Foundation	614-451-0700	
UA Historical Society	614-470-2610	
UA Main Library (Tremont Road) Lane Road Library Miller Park Library	614-486-9261 614-459-0273 614-488-5710	
Upper Arlington Schools	614-487-5000	

# **Community Parks**

**Burbank Park** | 4780 Stonehaven Drive Parking, shelter house, BBQ grills, restrooms, sports fields, multi-use path.

Cardiff Woods Park | 1734 Cardiff Road Wooded pathway, art installation. **Charing Ravine** | 2901 Charing Road

Wooded green space. **Crafton Park** | 2736 Crafton Park

Open green space. **Devon-Cambridge Park** | Devon & Cambridge Intersection Open

green space, art installation

**Edgevale-Kioka Park** | Edgevale & Kioka Intersection Open green space, benches.

**Fancyburg Park** | 3375 Kioka Avenue Parking, restrooms, water fountain, ball diamonds, playground, multi-use path, tree trek, tennis courts, picnic areas, BBQ grills, shelter house, sports fields, StoryWalk, shuffleboard courts.

Picnic area, sledding hill, tribute to Jack Nicklaus. Mallway Park | 2096 Arlington Avenue Veterans Memorial, picnic area, historic marker, Devon Pool (pool

Jack Nicklaus Park | 2470 Tremont Road

parking available at Jones Middle School and along N. Mallway & S. Mallway Drives). Miller Park | 1903 Arlington Avenue

Parking, playground, picnic area, tree trek, historic marker, gazebo, art installation

**Northam Park** 2070 Northam Road Parking, restrooms, water fountains, ball diamonds, playground, multi-use path, tree trek, bocce ball, clay surface tennis courts, picnic area, football fields, Tremont Pool (available for private rental), UA Senior Center, Centennial Plaza & History Walk, art installation, AED device.

**Northwest Kiwanis Park** | 4840 Stonehaven Drive Parking, shelter house, BBQ grills, restrooms, sports fields, ball diamonds, sledding hill, multi-use path, AED device.

Nursery Park | 2540 Sherwin Road Open green space.

Oxford Park | 4280 Oxford Drive

Reed Road Park | 3855 Reed Road

Parking, water fountain, ball diamonds, playground, picnic area, BBQ grills, shelter house, sports field, sand volleyball courts, art installations, boulder climbing area, Reed Road Water Park (available for private rental).

**Smith Nature Park** | 1270 Fishinger Road Picnic area, woodland nature trail, BBQ grill.

**Stratford Park** | 2826 Stratford Drive

Sunny 95 Park | 4395 Carriage Hill Lane Parking, multi-use path, fishing pond, athletic fields, sledding

hill, basketball, roller hockey rink, rain gardens, art installation, Amelita Mirolo Barn, UA Arts Stage. Playground available at nearby Greensview Elementary School.

Thompson Park | 4250 Woodbridge Road Parking, restrooms, water fountain, ball diamonds, playground, multi-use path, tree trek, tennis courts, picnic areas, BBQ grills, shelter houses, sports fields, sledding hill, fitness stations.

Tremont Fountain Park | 2211 Northam Road Decorative fountain, picnic area.

Triangle Park | 1722 Cambridge Boulevard

Picnic area.

**Westover Park** | 2111 Westover Road Playground, shelter house (with picnic tables), BBQ grill, open green space, butterfly garden.

Wyandot Park | 2875 Lane Road Parking, picnic area, memorial, historic marker, multi-use path

# **Park Policies**

- Open: 5 am-11 pm
- Graffiti and vandalism are prohibited.
- In public parks, dogs must be on a leash from 8 am to 8 pm during Daylight Savings Time and 8 am to 5 pm during Eastern Standard Time. At all other hours, dogs must be under control by the owner. Please pick up after your pets. Parents or guardians should supervise children using the
- playground equipment.
- · Alcohol and illegal drugs are prohibited in parks and facilities at
- All park spaces and buildings are tobacco and smoke-free. • Picnic tables & grills are available on a "first-come, first-served"
- Open air shelters at Burbank, Northwest, Westover and the gazebo at Miller Park are "first-come, first-served."
- Shelters at Fancyburg, Thompson, Reed Road, Tremont Pool and the Amelita Mirolo Barn at Sunny 95 can be reserved for a fee. All shelters (including tables and floors) should be left clean for the next visitor.

For a full list of Park Policies or to rent a shelter, visit upperarlingtonoh.gov.

### Services

Fire Division | Community Assistance, Referrals and Education Services. UA CARES is a paramedicine program that provides community-based healthcare, with our paramedics functioning outside their customary emergency response roles to educate and assist residents in health care issues, and developing useful collaborations with area providers.

### 614-583-5350

**Public Works** | Upper Arlington's App offers the ability to report city issues like damaged street trees, dead animals/debris in roadway, fire hydrant issues, parks & park facility damage, potholes, damaged street lights/traffic signals, property maintenance complaints and any public works issues. Available on the Apple App Store and Google Play Store or link from the Public Works section of our website upperarlingtonoh.gov/public-works/.

### **GIS Maps** 614-583-5360

**Engineering Division** | The City provides various Geographic Information System (GIS) accessible data through a web-based interactive mapping tool. Layers include color aerial photos, utilities, contour elevations, zoning classifications, historic district designations, right-of-way and more.

**upperarlingtonoh.gov** | The City offers an interactive transaction center on the website to help with reporting services, utility bill payment, traffic violation payments, public records requests and others.

### **Leaf Collection**

**Public Works** | The City provides curbside leaf collection services each fall. This program is considered a signature City service, with Public Works Division Staff dedicated solely to this task typically between mid-October and early December. For guidelines visit upperarlingtonoh.gov/public-works/leaf-collection/.

# **Mosquito Control**

614-525-BITE Franklin County Public Health | www.myfcph.org

Each year, the City, UA Board of Health and Franklin County Public Health partner to reduce the mosquito population and to take action when the population grows too large or contains disease.

## **No Solicitation Stickers**

614-583-5040 City Manager's Office | The City has two versions of a decal for use by residents. One states "No Solicitors/Peddlers" and is designed to dissuade individuals or entities wishing to sell a product or service. The second states "No Canvassers/Trespassers/Solicitors/Peddlers"

### **Peddling/Solicitation Permit** 614-583-5040

and is designed to dissuade all such door-to-door activities.

City Manager's Office | Any organization that is going door-todoor at private residences within the City of Upper Arlington in order to sell a good or service or solicit donations is required to obtain a Peddling/Solicitation Permit. Only one Permit is required per organization. A list of current permit holders can be found at upperarlingtonoh.gov/city-managers-office/. There is a \$50 application fee.

## **Snow Removal**

614-583-5350

614-921-9330

**Public Works** | The City's goal is to return normal driving conditions to all City streets within 24 hours of the end of a snowstorm. To assist our crews please do not park on the street following a snowstorm.

### **Solid Waste Services** 614-583-5370

**Public Works** | The City's Solid Waste Program is provided by Local Waste Services. It provides a simplified approach with a standard fee for service, billed twice a year. Trash, recycling, yard waste and bulk items are all collected as part of this fee. Grey trash and blue recycling containers are provided to all households. "Recycling" and "Yard Waste" decals are available at the Municipal Services Center and at UA libraries.

**Solid Waste Collection Zones** A map of collections zones can be found at upperarlingtonoh.gov/solid-waste-services. The following City Holidays delay collection by one day, with services resuming the normal schedule the following week:

> New Year's Day Memorial Day Independence Day Labor Day Thanksgiving Day Christmas Day

# **Yard Waste Drop-Off**

**Ohio Mulch** | 4120 Roberts Road, Hours vary by season Yard waste can be dropped off in recyclable yard waste bags free-of-charge. Accepted items include brush, yard trimmings, sod and grass.

# **Staying in Touch**

### **Activity Guide**

614-583-5352

614-583-5350

**Parks & Recreation** Take advantage of classes, programs and special events coordinated by the City of Upper Arlington Parks & Recreation Department. Activity Guides are direct mailed in the fall, winter and spring to all UA households. You can also pick up a copy at UA libraries, City buildings and other drop off points.

614-583-5300

### **City Website**

**upperarlingtonoh.gov** | Bookmark the City's mobile friendly website as your go-to provider for City news and events, City Council agendas and minutes, service details and more.

### **Community Calendar**

**upperarlingtonoh.gov** | The online calendar provides an outline of the many City- and community-sponsored events that take place in Upper Arlington each year. If you would like to have your event posted on our Events Calendar, please complete the online form link found at the bottom of every event/calendar page.

**upperarlingtonoh.gov** | For monthly City news updates sent directly to your inbox, register for City Insight (City's e-News version of UA iNSIGHT), Activity Link (Parks & Recreation e-News), Sentinel (Senior Center e-News) and Arts Link (Cultural Arts e-News). Register online under Connect | e-News.

### **Social Media**

Did you know that in addition to the City, the Parks & Recreation Department and Police Division are on social media? Follow us on Facebook, Twitter, Instagram and Flickr for quick updates.

**F**acebook City.....@CityofUA Parks......@CityofUAPR

Police.....@CityofUAPolice Flickr

City......@CityofUA Parks......@CityofUAPR City.....@CityofUA

**Twitter** City.....@CityofUA Parks......@CityofUAPR Police.....@CityofUAPolice

### 614-583-5040 **UA iNSIGHT Newsletter**

The City, Schools and Library produce a newsletter sent directly to Upper Arlington households six times a year that covers current issues, upcoming events and other important community information. Additional copies can be found at City buildings, local libraries, school offices and other convenient locations.

## **ALERT Franklin County**

alertfranklincounty.org | The City is part of the Franklin County emergency notification system, an online tool that residents can customize to quickly receive texts, emails and voice messages, notifying them of extreme weather conditions and other breaking emergency situations.

## Smart911™

upperarlingtonoh.gov | Smart911™ is an online tool enabling residents to create a household "Safety Profile" that is directly shared with NRECC dispatchers in the event that you call 9-1-1 for assistance. Register at smart911.com or download the Smart911 app on the Apple App Store and Google Play Store.

**upperarlingtonoh.gov** | Franklin County's Emergency Communications Centers, including NRECC, offer a Text to 911 feature, enabling residents to send a text for assistance.

## **UA Alerts**

upperarlingtonoh.gov | An extension of ALERT Franklin County UAAlerts is a timely and reliable alert system to deliver important Upper Arlington information directly to your cell phone via text message. Just text UAAlerts to 888-777 to get started.

## **Utilities**

**Electricity** 

Water	columbuswater.com
City of Columbus - Customer Service	614-645-8276
Water Main Breaks	614-645-7788
Commercial & Res Meter Repair	614-645-8276
Natural Gas	columbiagasohio.com
Columbia Gas of Ohio, Inc	1-800-344-4077
Other	
Ohio Consumer's Council	occ.ohio.gov
	1 877-742-5622
Ohio Utilities Protection Service	oups.org
	1-800-362-2764

Public Utilites Commission of Ohio

# **Special Events**

### **Seasonal Family Events**

**UA Parks & Recreation** | upperarlingtonoh.gov No matter the season, the Parks & Recreation Department has a special event planned that is sure to be fun for the whole family. Events are free with nominal costs for some activities.

614-583-5300

Cycle UA | Held each fall - Enjoy a family-friendly community bike ride through Upper Arlington. Participants can choose to take a five-mile, 10-mile or 15-mile course exploring the community and our parks, with built in rest stops featuring music, games, snacks and water for participants. The fun begins and ends at Northam Park.

Fall Fest | Fancyburg Park | Held each October - Featuring inflatable games, fun family contests, pumpkin carving, apple cider making, hay rides, refreshments and more

Winter Festival Holiday Events | Mallway Park | Held early December - Activities include the Community Holiday Tree Lighting Ceremony, the Upper Arlington Winter Festival. Brunch with Santa is also offered at Sunny 95 Park.

Spring Fling | Sunny 95 Park | Held each May - Great family fun, offering activities for the young and the young at heart, including a fishing derby and our annual Touch-a-Truck!

Summer Celebration | Thompson Park | Held each July -Featuring musical entertainment, tethered hot air balloon rides, all sorts of games and rides for youth, face painting, clowns and much Movies in the Parks | Various Parks | June-August - Bring a

lawn chair, blanket and snacks to enjoy summer nighttime movie watching in the great outdoors. Music in the Parks | Sunny 95 Park | June-July - Held on Thursday evenings - A free outdoor summer concert series that takes place at the Amelita Mirolo Barn on the UA Arts Stage, with one

concert held at The Green at Kingsdale. **UA Labor Day Arts Festival | Northam Park |** First Monday of September - Recognized as one of the country's premier one-day arts festivals, the Upper Arlington Labor Day Arts Festival features more than 150 artists exhibiting and selling their work in a variety of media. Patrons can also enjoy musical entertainment, delicious

refreshments, a hands-on arts activities area and more.

Get Fresh Farmers Market | Tremont Pool Parking Lot | June-September - Held every Wednesday from 4-7 pm, rain or shine. The Farmers Market features the finest Ohio-grown produce, flowers and baked goods sold directly from the farmer to you.

### **Beggar's Night & Pumpkin Patrol** 614-459-2800

**UA Police Division** | The City of Upper Arlington's Police Division organizes Pumpkin Patrol each Beggar's Night, with marked City vehicles patrolling the community, passing out candy and making sure everyone stays safe. The City will celebrate Beggar's Night from 6-8 p.m. on the following dates:

2020: Thursday, October 29 2022: Monday, October 31 2024: Thursday, October 31

2021: Thursday, October 28 2023: Tuesday, October 31 2025: Thursday, October 29

www.uaca.org

614-583-5040

# **Fourth of July**

**Upper Arlington Civic Association** | Upper Arlington celebrates Independence Day in style, thanks to the hard work of the Upper Arlington Civic Association. Events include a parade, featuring neighborhood floats, and an evening Party in the Park at Northam Park, which concludes with fireworks.

### **State of the City Address** City Manager's Office | Fourth Monday of January

Upper Arlington's annual presentation to the community, providing an overview of the past year's achievements and looking forward to future programs and projects. The State of the City Address includes a Community Fair and the annual Community Awards Program.

## Miscellaneous

## **Block Parties**

614-583-5040

614-583-5040

City Manager's Office | A Block Party Application & Petition Form may be filed for any day of the year. It should be filed with the City at least one week prior to the date of the block party. There is a \$50 non-refundable fee.

# **MSC Room Rentals**

aepohio.com

puco.ohio.gov

1-800-686-7826

1-800-672-2231

City Manager's Office | The City of Upper Arlington has five meeting spaces available for rental at the Municipal Services Center, 3600 Tremont Road, subject to availability.

**Permits** 

**Community Development** | City's portal for Building & Trade Permits, Contractor Registration, Planning & Zoning Forms, Outdoor Work & Construction in City's Right-of-Way, Emergency Services

tinyurl.com/uapermits

# **Special Event Permit**

614-583-5040 **City Manager's Office** | This permit is used for hosting a race/run

on the streets of Upper Arlington. Please apply at least 90 days prior to the event. There is a \$100 application fee.

Permits, Events & Fundraising Permits, Property Maintenance

Complaints and Labor Day Arts Fest Applications.





