

HOMEOWNER CONSIDERATIONS and CONTRACTOR QUESTIONS to determine cause of water in basement.

If you are having a sewer backup or if you are experiencing sewage coming from the floor drain in your basement, please call the Public Service Department at 614-583-5350. For after-hour issues, please contact 614-583-5410.

Website <https://upperarlingtonoh.gov/public-works/sewer-storm-drainage/>

Water in Basement Questions

HOMEOWNER QUESTIONS (1-7)

1 YES NO
 Are all of your facilities and drains experiencing issues or is it only one area of your house?

YES NO
 Sink
 Toilet
 Kitchen

YES NO
 First floor
 Second floor
 Basement

2 How does water enter your basement?

YES NO
 Cracks in walls
 Cracks in floors
 Window wells
 Exterior entrance

YES NO
 Floor drains
 Sump pumps
 Basement bathroom
 Other _____

3 Do you have a sump pump, and if so: YES NO

How often does it run?
 Never Weekly Hourly

Is it hooked up to sanitary lateral or downspout leads?

4 YES NO
 Do you have water in basement due to backups in dry weather?

5 YES NO
 Are there any low spots within 10 feet around the house that can collect rain water?

6 YES NO
 Do you have surface flooding/ponding issues around your house or your sewer lateral?

7 YES NO
 Does your yard slope away from the house?

In the case where the city has confirmed the mainline is open and flowing please have your plumber/contractor determine how the water is coming into your basement.

CONTRACTOR / PLUMBER QUESTIONS (7-10)

8 Based on video* inspection of the residential lateral, what is the condition of my lateral?

YES NO YES NO
 Is it open and flowing? Any structural issues?
 Are there obstructions? _____
 Roots Grease _____
 Other _____

***HOMEOWNER SHOULD OBTAIN A COPY OF THE VIDEO**

9 Downspouts

YES NO
 Are downspouts and leads to curb open and flowing?
 Are downspouts per City code in that they are directed to the curb?

10 Are foundation drains hooked up to sanitary or floor drain?

Unknown Sanitary Lateral
 Floor drain

If so, does my plumber recommend a sump pump?

Discussion: _____

